Steward Promise
A Medicare Pioneer ACO

<BENEFICIARY FULL NAME>
<ADDRESS>
<CITY STATE ZIP>

<file creation date>

Dear <BENEFICIARY FULL NAME>

NOTICE: Your Doctor is Participating in an Accountable Care Organization

ACOs: A Better Way to Coordinate Your Health Care

Your doctor or primary care provider has chosen to participate in Steward Promise, our Medicare Accountable Care Organization (ACO). An ACO is a group of doctors, hospitals, and health care providers working together with Medicare to give you high quality, more coordinated service and care.

We're Working to Improve Your Care

By helping your doctors and primary care providers to communicate closely with your other health care providers, ACOs can deliver high-quality, more coordinated care that meets your individual needs and preferences. ACOs may be rewarded by sharing in the savings it receives from the Medicare program for giving you high quality and more coordinated care.

You Can Still Choose Any Doctor or Hospital

Your Medicare benefits are not changing. An ACO is not a Medicare Advantage plan, a Health Maintenance Organization (HMO) plan, or an insurance plan of any kind. You still have the right to use any doctor or hospital that accepts Medicare, at any time. Your doctor may recommend that you see particular doctors or providers, but it is always your choice about what doctors you use or which hospitals you visit.

Questions or Concerns?

If you have questions or concerns:

1) Call the customer service department at Steward Promise at 855-266-7587 or visit www.steward.org/Pioneer-ACO, make an appointment to see your doctor or primary care provider, or bring it up next time you are in your doctor's office.

2) Call 1-800-MEDICARE (1-800-633-4227) and tell the representative you are calling about ACOs. TTY users should call 1-877-486-2048.

3) Visit www.medicare.gov/acos.html for more information.

Sincerely,

Steward Health Care

NOTICE TO BENEFICIARIES LETTER: Your Doctor is Participating in an Accountable Care Organization

To have this information read to you over the phone in your language, call 1-800-633-4227 and ask about Accountable Care Organizations.

Para ouvir uma leitura desta informação em português pelo telefone, ligue para 1-800-633-4227 e pregunte pelas Organizações Responsáveis de Atendimento.

Para que le proporcionen esta información por teléfono en español, llame al 1-800-633-4227 y pregunte por las Organizaciónes Responsables por la Atención Médica.

如果要喺電話聽到此信息廣東話服務， 請打 1-800-633-4227，並詢問負責保健機構。

要通過电話用中文聽到此信息读給你听， 请致电打 1-800-633-4227， 要求找负责任 的护理組织。

Để có người đọc thông tin này cho quý vị qua điện thoại bằng tiếng Việt, xin gọi số 1-800-633-4227 và hỏi về Cơ Quan Chịu Trách Nhiệm Chăm Sóc (Accountable Care Organizations).

Чтобы вам прочитали данную информацию на русском языке, позвоните по номеру

1-800-633-4227 и спросите об уполномоченных организациях по оказанию медицинской помощи.

Si w ta vie yo li enfòmasyon sa-a ba wou nan telefòn, rele 1-800-633-4227 epi wa mande pou “Accountable Care Organizations”.

Steward Promise
A Medicare Pioneer ACO

Steward Health Care System LLC 888 Washington Street, Dedham, MA 02026 www.steward.org
For more information about Steward Promise, call us at 855-266-7587 or visit www.steward.org/Pioneer-ACO